



LOAN PAYMENT *Options*



HEARTLAND
CREDIT UNION
Bank like You own the Place.



Pay Online from Another Financial Institution

You will need: Your HCU Member account number and loan suffix, primary borrower's birthdate and

checking/savings account or debit/credit card from the institution you wish to use.

Online Portal Instructions:

- 1 Log in to www.hcu.org
- 2 Click on "Pay HCU" in the upper left-hand corner. After clicking continue on the third party notification box, you will be redirected to our third party payment site.
- 3 Select "Loan Payment" with the +. You will have the option to continue as a guest or register an account.
- 4 Add your member number with the loan suffix (520, 540, 620, etc. depending on the loan). Do NOT add any dashes or slashes; the system will not be able to locate the loan.
- 5 Add the primary member's birthday. Make sure the year is first, and do NOT add any dashes or slashes; the system will not be able to locate the loan.
If you are unable to locate the loan, please contact the CU to verify the birthday we have on file.
- 6 Next, select "Add Payment Method". You will be given the option to pay with a checking or savings account from an institution* other than HCU for free, or you can pay by using a debit or credit card for a \$12 fee.

**Please have the account holder's name, account number, and the routing number of the outside institution you will be using for the payment.*

Once you have entered all the necessary information, please select "Continue to Checkout".

Please call (217) 726-8877 if you have any issues accessing the portal.

Thank you for your membership!

PAYMENT OPTIONS:



Pay via It's Me 247 Home Banking

Payments from your Heartland Credit Union account(s) can be made through It's Me 247 Home Banking by visiting www.hcu.org.



Pay from Another Financial Institution

To set up payments from another financial institution, visit www.hcu.org and click on Pay HCU at the top of our website or use the QR code provided. (step by step instructions to follow on the next page)



Pay using a paper Coupon Book

If you would like to request a coupon book, please contact the Credit Union. There will be a \$6.00 charge per order. Coupons can be printed through your It's Me 247 Home Banking account.



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hcu.org

